

Resources for Students with UMBC Aetna Student and Graduate Assistant Health Plans

In response to COVID-19, Aetna Student Health has important information about your plan to share with you. We will share any updates as they are confirmed.

Aetna Student Health can always be used without a referral anywhere in the United States if you are 56 miles away from UMBC, and during the remote instruction period, the need for a referral from UHS within 56 miles has been waived. *Please remember to use [in-network providers](#) to avoid additional charges.*

Aetna Student Health also offers a telemedicine option: Teladoc. You do not need to leave your home to go to urgent care. You can access a doctor or therapist via your phone at 855-TELADOC (855-835-2362) or via the [Aetna mobile app](#). You will need to have your Aetna student health insurance number, which is on your insurance card. If you do not have your Aetna health insurance card, you will be asked for your Aetna ID number, which is the 10-digit Peoplesoft account number on your UMBC student account with student business services. Here are the [instructions for Teladoc](#).

Aetna Student Health will waive co-pays for all diagnostic testing related to COVID-19.

This policy will cover the test kit for patients who meet CDC guidelines for testing, which can be done in any approved laboratory location.

Until June 7, Aetna Student Health will offer zero co-pay telemedicine visits for any reason. Aetna members should use telemedicine as their first line of defense in order to limit potential exposure in physician offices. Cost sharing will be waived for all video visits through the [CVS MinuteClinic app](#), [Aetna-covered Teladoc offerings](#), and [in-network providers](#) delivering synchronous virtual care (live video-conferencing).

If you have any questions or need assistance please email uhs@umbc.edu